

Greetings,

I hope you and your family have been well.

As we look forward to our re-opening, I would like to thank all of you for your patience during this challenging time.

We are planning to re-open on Friday, May 8th. We will have a soft re-opening, meaning we will limit the number of examinations per day to keep from having too many people in the office.

Safety is our main concern. You will see some changes we have made to keep you safe. We will be taking temperature and O2 readings upon arrival. We will enforce the use of facemasks and social distances. We are using UVC air sanitizers in our office, along with wiping instruments, surfaces, and eyewear after use. We are also sterilizing frames with UVC sanitization, so please do not put back the eyeglasses you have tried on. We ask you to put it in the specified container.

We will also continue to offer car side pick-up for your Contact lenses and Glasses. Please park in the spot labeled pick up.

Another added service we are offering to our patients is Telemedicine. This refers to the use of seeing patients remotely when the doctor and patient are not physically together. Modern technology allows us to consult with you by using your phone or computer. Some vision insurance plans and most medical insurances will cover this service. You can use this feature by clicking on the Virtual eyecare link on our website at [www.wadaoptometry.com](http://www.wadaoptometry.com) <http://www.wadaoptometry.com/>

We will be using this new feature more often to follow up on some treatments, contact lenses, and any other ocular concerns outside regular business hours.

We also ask for your help!

- We ask for you to come alone as the patient since we don't want to have too many people in the office at one time.
- We also ask for your spouse, friends or family members to wait outside.
  - \*Exceptions will be for pediatric patients and the elderly who require a caretaker.
- We also ask if you have a fever or have been recently sick, please reschedule your appointment.
- We also ask everyone to please wear a mask in the office. If you don't have one, a mask will be provided.

We reserve the right to refuse service if you refuse to wear a mask.

Thank you for your cooperation and your understanding during this critical time.

We look forward to seeing you very soon.

Sincerely,

Dr. Garrett Wada  
Wada Optometry, INC